



T I M O R O U S B E A S T I E S

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Art Rugs Care & Cleaning Instructions

timorousbeasties.com

Cleaning Instructions

At Timorous Beasties we print high resolution designs on high quality material. With the right care and cleaning, your carpet will keep its appearance and its good qualities for many years to come.

Please read these instructions and follow our instructions carefully. This will ensure that you get the greatest possible benefit from your carpet.

Correct and regular care and cleaning is necessary to extend the lifetime of your new carpet, maintain its appearance and ensure a healthy indoor climate.

We strongly recommend that the carpet's ongoing maintenance and cleaning are undertaken by a professional service partner that uses maintenance equipment and methods which are tested and approved by the Carpet and Rug Institute with a "Seal of Approval".

Defective or incorrect care and cleaning can lead to a number of problems, such as:
Poor cleaning quality- discolouration - long drying times- odour - rapid soiling - chemical residue in the carpet - poor indoor climate - delamination of the carpet's backing - bulges - shrinkage, etc.

NB: Misuse or deviation from Timorous Beasties' Care & Cleaning Instructions may cause damage that will not be covered by Timorous Beasties' guarantee.

Day-to-Day Cleaning - Vacuuming

In the project design phase, it is important to establish an effective cleaning zone in the building or room where the carpet is to be installed. The purpose of the cleaning zone is to prevent dirt and soiling of the carpet. An effective cleaning zone will not only protect the floor covering, but also reduce your cleaning costs.

A cleaning zone bordering on outdoor areas should start with a scraper mat which, in the first instance, will protect the carpet from coarse particles. A cleaning mat will also retain moisture and smaller particles. A cleaning mat should also be placed at other heavy-duty areas such as between factory and office, between kitchen and restaurant, and at and inside lifts.

To achieve the most effective result, the cleaning zone should have a length of at least 6-7 steps. Cleaning zones should also be vacuumed daily using a rotating brush nozzle. This nozzle should be cleaned at regular intervals to ensure maximum suction of moisture and dirt. Gapa lamella mats and Amtico Entryway are recommended for cleaning zones.

Recommended Vacuum Cleaners

Vacuum cleaners with high performance are of great importance to cleaning efficiency and air quality in the indoor environment.

Vacuum cleaners which effectively remove dust and soiling, and also retain the dust in the vacuum cleaner, are of great importance to keeping the rug clean. These types of vacuum cleaners also help to extend the rug's lifetime. There are many different types of vacuum cleaners, with individual benefits and drawbacks. According to our recommendations, you should consider a number of key characteristics when choosing your vacuum cleaner:

- How efficiently the vacuum cleaner removes dust and soiling
- How efficiently the vacuum cleaner retains the dust inside the vacuum cleaner, so that it is not blown back into the room
- How the visual appearance of the carpet changes as a result of repeated vacuum cleaning

The independent American "Carpet and Rug Institute" performs a number of tests of vacuum cleaners. Vacuum cleaners are tested for the aforementioned characteristics and, if approved, are granted a "Seal of Approval". Vacuum cleaners that have been granted a "Seal of Approval" are recommended for Timorous Beasties Art Rug products.

If a microfilter (HEPA filter) has been installed on the vacuum cleaner's exhaust fitting, the amount of particles released from the vacuum cleaner will be reduced significantly. Vacuum cleaners with a good and effective HEPA microfilter system will ensure that no fine dust is blown out with the exhaust air, thereby affecting the indoor climate. The HEPA filter system developed in cooperation with the Danish Asthma & Allergy Association captures 99.997% of all pollen, dust, animal dander and similar particles.

Day-to-Day Maintenance - Stain Removal

Spillage stains can be removed if immediate action is taken. As soon as the spillage takes place, the spilled liquid should be mopped up with a white cloth. Keep doing this until all the spilled liquid has been completely absorbed. We recommend professional cleaning agents to clean stains. If other cleaning agents are used, the instructions provided should be followed, and the necessary precautions taken. Light suction machines may be used when more effective treatment is needed. These machines can be used to rinse off and suck up spillages. It is important to follow the manufacturer's guidelines in order to comply with current guarantees.

Recommended Stain-Removing Agents

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There are many different cleaning agents that can be used to remove stains. When you choose a stain remover, you should consider a number of important characteristics:

- Stain-removing ability
- Re-soiling tendency after cleaning
- PH value
- Content of optical brightener
- Effect on the carpet's colour.

First Aid Steps to Remove Stains

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The faster you take action to remove a stain, the greater the chances of successfully removing the stain. Please follow these 4 steps to make sure you get the optimal result.

1. Remove any loose dirt If the stains are new, first remove any loose particles and then wipe up spills with a dry, white cloth or non-dyed absorbent paper. It is important not to rub the stain. Instead, the stain should be blotted off. Dried or concentrated stains should be treated with a brush and a vacuum cleaner.
2. Dissolve in lukewarm water The next step is to apply lukewarm water (without soap, washing powder, liquid detergent or any similar agents). Dab the area gently with a damp cloth and then absorb as much of the liquid as possible by blotting with a dry, white cloth. Then drizzle potato starch on the stain and leave to dry for 24 hours before vacuuming.
3. Carpet stain remover If the stain cannot be dissolved in water, your next step is to try a universal stain-removing agent (James). See the instructions for use on the product's packaging for further guidelines.
4. Special agents If none of the preceding three "first-aid" steps works, the stain must be treated using a special stain-removing agent. In general, the use and dosage instructions must be followed closely, and treatment should not take place on moist areas. Instead, the area should be left to dry before the special agent is applied to the stain. If the treatment leaves a mark, this may indicate that the carpet is generally soiled and needs to be cleaned. If the stain re-appears after treatment, this is usually because there is still some stain-removing agent or stain residue left in the carpet. In this case, the area should be treated again according to the guidelines described in step 3.

The first time a new cleaning agent or stain remover is used on the carpet, you should check whether the agent may damage the carpet. Damage may occur as a result of colour bleed, discolouration, bleaching or dissolution. It is therefore recommended to test both cleaning agent and stain remover on an area the size of a postage stamp. This might be in a corner, under a radiator or in a similar area. The test should be made according to the prescribed dosages and action times.

Important

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Always work from the edge of the stain towards the centre. To prevent the cleaned area from quickly becoming soiled again after treatment, it is important to rinse off and blot up the remaining stain-removing agent. To remove stains from larger areas, an extraction machine should be used.

The faster you take action to remove a stain, the greater the chances of successfully removing the stain. Note that certain types of stains are very difficult to remove, and that such stains will often be more visible on a light, plain-coloured carpet than on a similar darker, patterned carpet. Some types of stain, such as coffee, tea, soft drinks and red wine may still be visible, due to remaining colourants, even after cleaning with a universal stain remover or special agent.

NB: Never use chlorinated agents or bleaching agents

Misunderstandings

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Many stains are caused by a well-intentioned but incorrect treatment. Soap-containing cleaning agents (dishwashing detergent, wool detergent, green soap, ox gall soap) cause discolouration and at best remove the stain temporarily. For example, the use of salt and white wine on red wine stains is such a persistent misunderstanding. It is often thought that a once cleaned rug "attracts dirt". That is not true. After a professional cleaning carried out by a professional, no soap residue remains in the rug.

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For any further questions, please contact enquiries@timorousbeasties.com

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